

By way of this email, I am also notifying my contacts with the brokers. We all are aware at this time of the critical events that are impacting the rice industry as a whole. Due to these issues, we are unable to produce the volume level everyone has previously been accustomed which has led to the previous emails regarding extended lead times. Now, these lead times are pushed out even further since the volume we can place orders against was reduced last week. We are confirming back our first available ship dates possible. No one will be happy with these dates but it is the best that we can do at this time. With this being said, our hands are tied. Each order is being scrutinized as we have explained that every order has to have prior credit approval and order usage history researched prior to processing, and now squeezed into a very limited packaging schedule. However, we do not have time to discuss each order for lengthy periods of time when the facts are plain and simple at this moment. We understand what each one of you is going through and we understand the hardship this has placed on the customer. If we could fix it, it would have been already. Please understand that we will work through these issues and hope to be back to our normal supply base by February 1.